

Date: October 12, 2021
To: Parents/Guardians of children of the Pediatric Home Nutrition Support Programs (PHNSP)
Re: **Patient Supply Changes**

We are pleased to inform you that both the Edmonton and Calgary Pediatric Home Nutrition Support Programs have collaborated to develop a standard AHS supply order for Alberta. Our mission is to ensure that every child who is fed through a feeding tube experiences the same access to supplies, while minimizing unnecessary wastage. Our HNSP staff will work with you to determine the products that are suitable for your child's feeding needs. These supplies will be ordered monthly. Both Home Nutrition Support Programs will be using the new provincial supply quotas. For the Calgary Program, this will be starting on **December 1, 2021**.

Highlights:

- A Provincial website will assist families to find information and resources (<https://peas.ahs.ca>).
- The HNSP program staff will work with you to create a list of equipment & supplies for feeding your child.
- Our objective is to continue with establishing one provincial standard.

Please Note:

- Please order your supplies on a regular basis. HNSP is unable to process any backorders for any months that you may have missed.
- Please discuss with your HNSP teams any travel plans or unexpected events that would impact the ordering or delivery of supplies.
- We are unable to accept supplies back due to infection control guidelines. Therefore, we ask you to please only order what you need.
- Place your orders in a timely manner.
 - Due to warehouse & transportation limitations, Orders require a minimum processing time for both delivery and pick-up orders.
 - The HNSP Administrative assistants can provide details on the timeline requirements.
- If you need additional supplies, our HNSP clinics can assist with locating these supplies in the community for you to purchase.
- For issues with broken, contaminated, or equipment malfunctions, please save all the devices. Call your HNSP program and we will support you in what to do next.
- Our HNSP staff need to meet with you and your child yearly. Our program works with the child and family to ensure the safe growth and development of your child. Based on the needs of the child/family, more frequent visits maybe required.

We are very excited to move forward with this provincial agreement and to be able to offer consistent care and support across the province to all of our patients and families.

Please consult your Home Nutrition Program should you have any questions.

Alberta Children's Hospital

Pediatric Home Nutrition Support Program
28 Oki Drive NW, Calgary, AB, T3B 6A8
HomeNutrition.Orders@ahs.ca
403-955-7165



**STOLLERY
CHILDREN'S
HOSPITAL**

Pediatric Home Nutrition Support Program
Unit 2E, Pediatric Ambulatory Clinic
8440 112 Street, Edmonton, AB, T6G 2B7
EDM.PediatricHomeNut@ahs.ca
780-407-1341